



Severe weather conditions

What to do if common property is damaged

Dear Committee,

Our thoughts are with the people of south-east Queensland and NSW who have been affected by the major weather events this weekend.

As intense rainfall continues, the next 24 hours will see an escalation of flooding across the region. With the conditions rapidly changing, we wanted to keep you informed and let you know we are here for you.

[We're here to help](#)

If any damage occurs to common property, please contact your strata manager or branch during business hours.

Alternatively, our Community After Hours team are available on 1300 267 181 for any urgent after-hours common property maintenance issues – in combination with your local authorities and support services, they are ready and able to assist with problems that may arise during weather events outside of normal business hours.

Important Contact Information

- **Local Council websites**

Go to <https://www.lgnsw.org.au/Public/Public/NSW-Councils/NSW-Council-Links.aspx> and select your relevant council for information on the State Emergency Service (SES), traffic alerts, flood forecasts, evacuation centres and welfare points.

- **Storm-Related Assistance**

Call 132 500 (SES Assistance)

- **Life-threatening Situations**

Call triple zero (000)

- **Incident Warnings**

NSW Fire & Emergency Services

Website - <https://nswincidentalerts.com/>

Facebook - <https://www.facebook.com/nswincidents/>

- **Weather Warnings, Bureau of Meteorology (BOM)**

Website – <http://www.bom.gov.au/>

Facebook – <fb.com/bureauofmeteorology>

- **Road Closures and Conditions**

<https://www.livetraffic.com/>

We recommend that all owners ensure they are registered for [Emergency Alerts](#) which provides a wide range of information and contact details to assist in preparation, during, and post a weather event.

In the meantime, please also keep monitoring the Bureau of Meteorology website for weather updates and warnings in your local area.

Stay safe,

BCS/PICA GROUP

bcssm.com.au

